

MONTHLY NEWSLETTER

Watervliet
Housing Authority
ADMINISTRATION OFFICE



APRIL 2024



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	1 April Fools!	2	3	4	5 LAST DAY RENT IS DUE	6
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CARD PAYMENTS NOW ACCEPTED

The WHA Office is now accepting rent payments by credit or debit card! You can either enter your information on your own through a link on our website, or you can bring your card into the office. *Please be advised that there is a fee attached to these payments added right on to the payment.* Fees vary based on the amount paid but are a minimum of \$3. This system is separate from our portal and these payments will never be automatically withdrawn- you will have to pay them manually each time. This is an additional payment method we are accepting for the convenience of our tenants, so we will continue to accept money orders and checks as usual.

GISH INSPECTIONS THIS MONTH

Green Island Senior Housing inspections will be held Friday, April 26th beginning at 10 AM. We need to access all of your windows. Please make sure ALL items are removed from the window area. Remove all items off the top of your stove and off the burners. You do not need to be home for the inspection.



BIKE SHEDS



Bike sheds at the Joslin and Hilton complexes are available for all tenants in the respective locations to use. WHA Staff will be cleaning out the bike sheds Friday, April 12th. *Please make sure anything you own that you want to keep is clearly labeled to avoid it being disposed of.* We would also like to remind you that these bike sheds are intended for bikes and scooters only. Grills, outdoor furniture, and other large seasonal items are not to be stored in the sheds.

SAFETY OF CHILDREN AT PLAY

As it gets warmer, more and more children will be playing outside. Please make sure you know where your children are, and that they are always aware of their surroundings. Safety is the #1 priority.

PLUMBING

We would like to remind all tenants that flushable wipes should be used sparingly and with caution. Recently, we have had an abundance of maintenance calls related to plumbing back-ups that were caused by wipes. If this issue is found to be caused by an individual, they will be back charged. Nothing but toilet paper should ever be flushed down your toilet.

CURRENT CONTACT INFO

Please make sure your contact information is current with the WHA Office. Most importantly- make sure you update your phone number with us if and when it changes. If we can't contact you by phone, you might be missing important messages. We also have an e-mail list for our tenants. If you are not currently receiving e-mails from us but you would like to, send a message to Kylea at kspain@watervliethousing.org and she can get you signed up.

GARBAGE

Despite our best efforts, we have noticed that there is a continued issue with littering around the sites and garbage not being taken out on schedule. Failure to take out your garbage for pickup will result in a \$20 fee for maintenance removing the trash. In addition, failure to bring your trash can back behind your apartment within 24 hours of pickup will result in a \$10 fee. Littering and leaving cans around is unsightly. While WHA Staff works hard to make this a clean and enjoyable place to live, we rely on help from the tenants to assist in our mission.

AIR CONDITIONERS

Air conditioners can be installed back into windows beginning Monday, April 15th. *Hanratta Tenants:* Please make sure the WHA Office is aware of the amount of AC units you plan to utilize during the warmer months.

